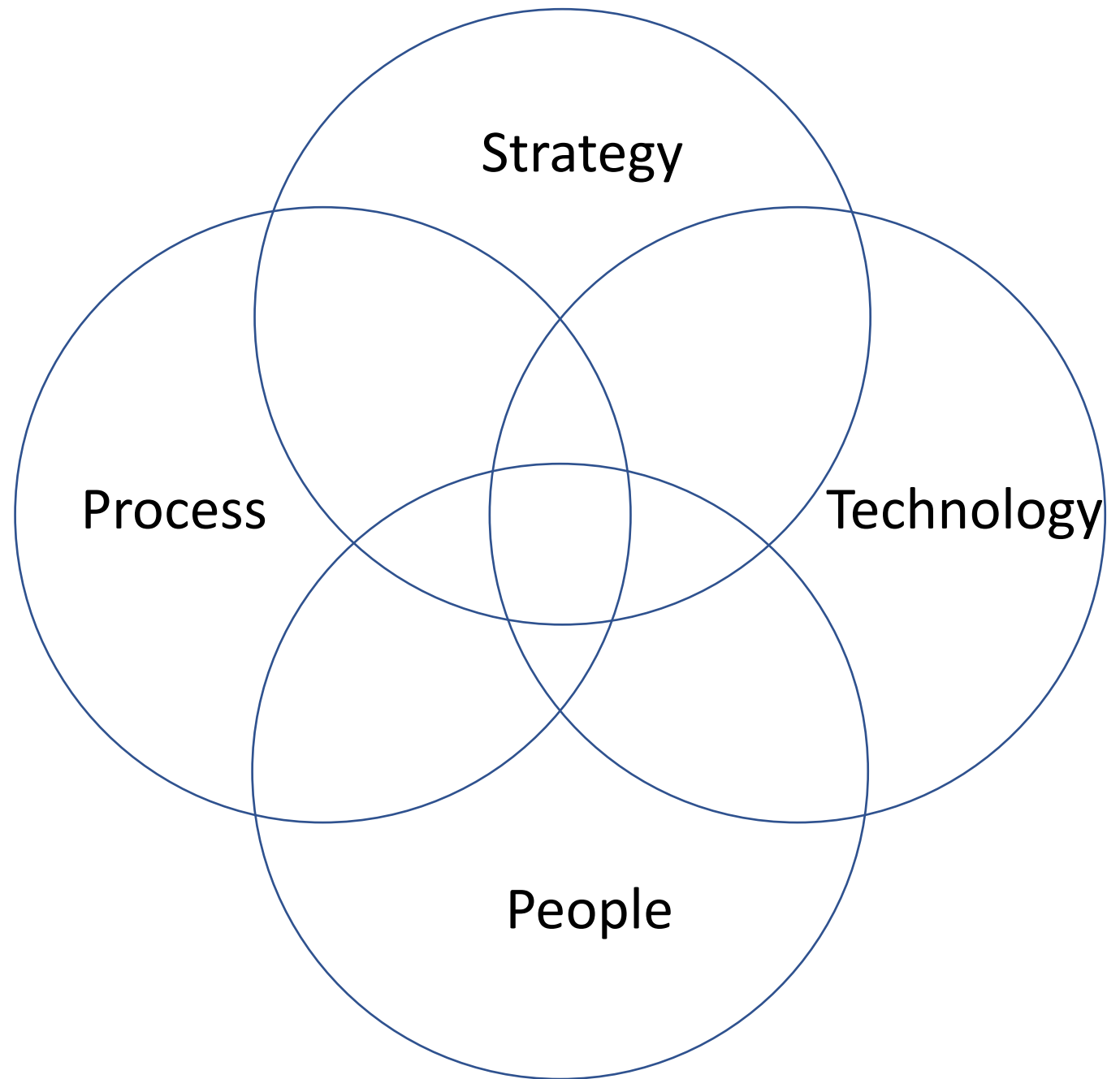


The Next 10 Years in Supply Chain

“What will be the key to success ?”

Gavin Chappell – Chief Operating Officer, Bensons for Beds
(A personal perspective)

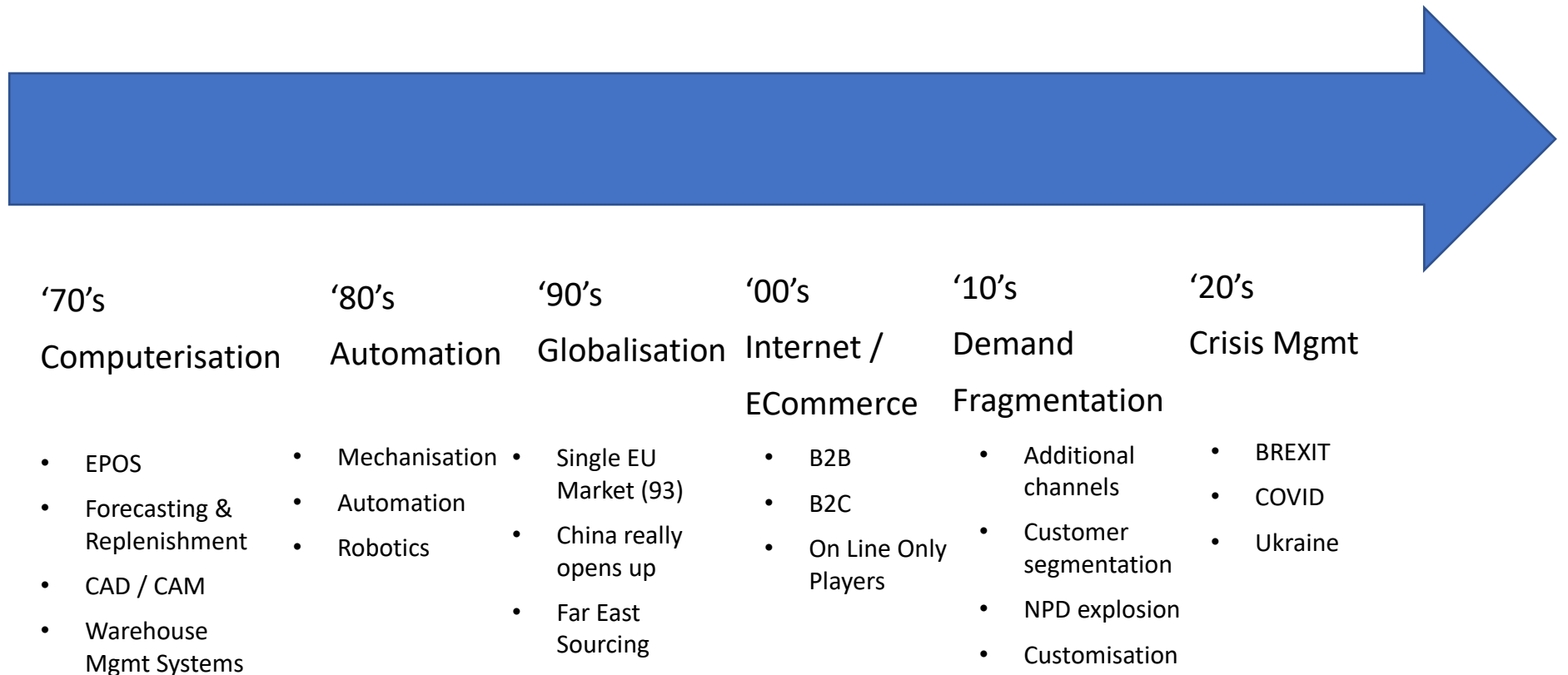
The Old Ones
Are Always
The Best !



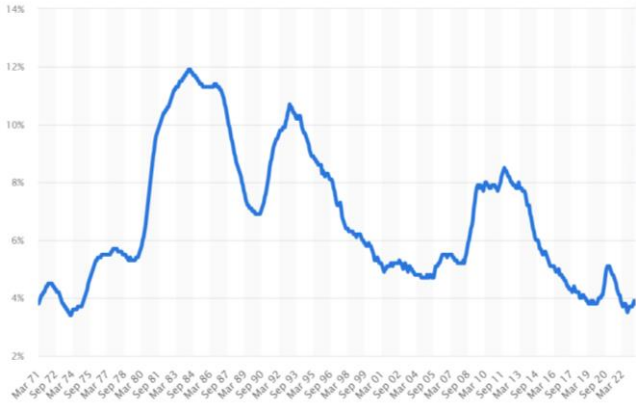
People have been the consistent theme as Supply Chain has developed

Underlying Principles

- Right Product
- Right Time
- Right Place
- Right Cost
- Right Quality



Current People Challenges



Labour Shortage :
UK Unemployment Rate – 3.8% April '23



Expectation Management –
Expectations are high: Reality is lower



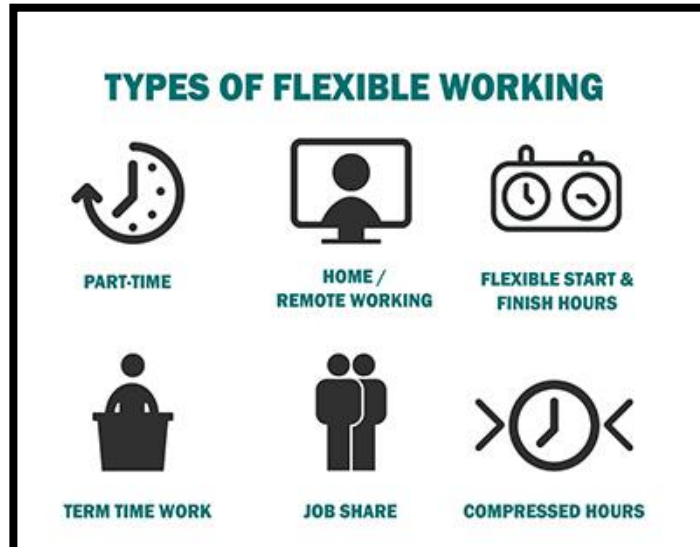
Educational Deficiency:
More Graduates but At What Quality ?



Career Attractiveness:
Location Progression Visibility Pay & Reward

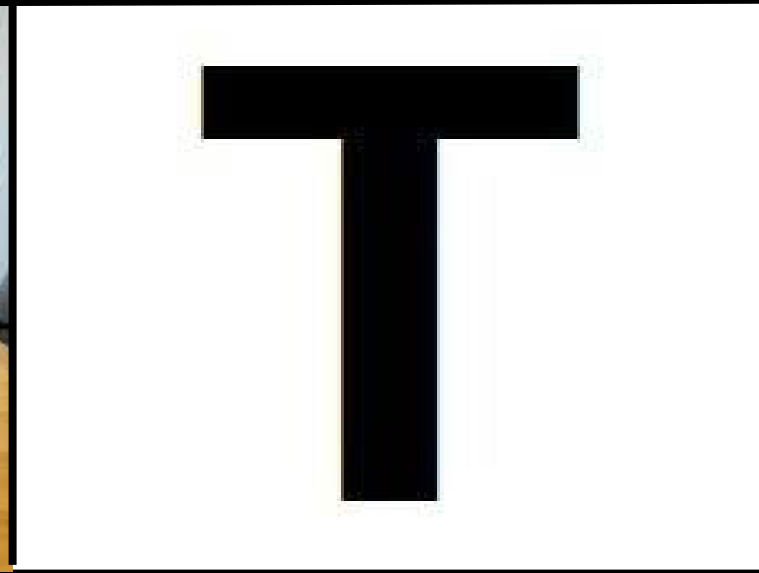
Mitigating Strategies

Flexible Working
Patterns



Apprenticeships

Board Level
Supply Chain
Representation



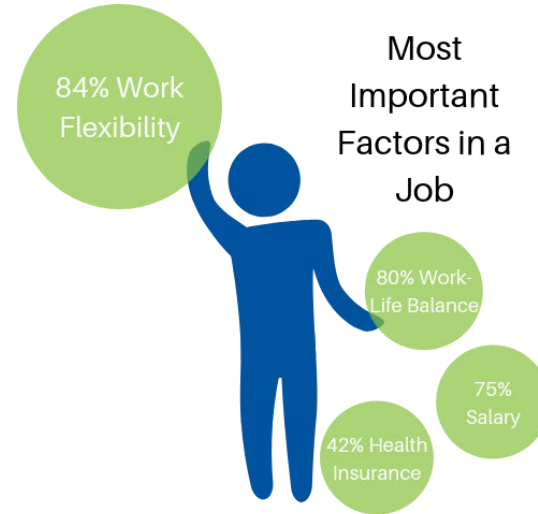
Cross Functional Leaders
© Allan Waller OBE

What Should We Do As An Industry ?

Professionalise
the Industry



Automate the
Automatable

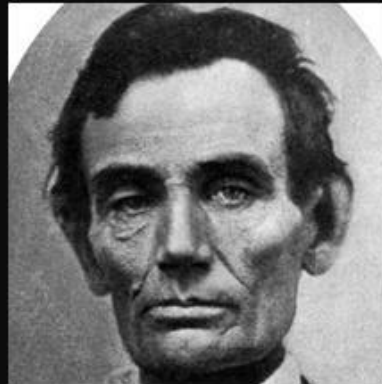


Embrace Flexibility



Embrace Diversity

Who knows
what the
next 10
years will
hold !



The most reliable way to predict
the future is to create it.

~ Abraham Lincoln

AZ QUOTES